

# INGENIX®

## State WorkComp.NET

### Executive Summary

State WorkComp.NET provides state jurisdictions with an Internet-based application service provider (ASP) portal for receiving, editing, and processing First Reports of Injury (FROI), Subsequent Reports of Injury (SROI), and medical bills and the creation of detailed acknowledgments in response. State WorkComp.NET, combined with Electronic Data Interchange (EDI) consulting services, can assist states in more efficiently and accurately implementing EDI. This solution helps:

- ← Lower up-front EDI development costs
- ← Decrease time lines for State EDI implementation
- ← Customize to State EDI reporting requirements
- ← Easily manage Trading Partner EDI setup and communications
- ← Integrate with State's claims, database, and research systems
- ← Reduce state resource needs and efforts
- ← Increase data accuracy and improve data integrity for state analysis
- ← Increase number of submitters through an optional Internet-based User Interface for small volume Trading Partners

### Overview

Conventional paper-based claim, medical bill, and payment processing makes it difficult for state jurisdictions to accurately collect and evaluate claims and medical bill information in an efficient and cost-effective manner.

State WorkComp.NET is a web-based application service provider (ASP) solution combined with design and consulting services that eliminates the need to develop and maintain a complex EDI software system.

State WorkComp.NET allows EDI data to be processed, edited, stored, and acknowledged while warehousing the information for data analytics. EDI information can be used to accurately monitor outcomes, report back to legislatures, and run complex queries to evaluate the data. Our flexible solution provides you with the ability to customize State WorkComp.NET to meet your EDI reporting requirements.

#### Security

Because security is as critical for our business as it is for yours, we have heavily invested in protecting sensitive workers' compensation data. All transactions are authenticated and encrypted using 128-bit Secure Socket Layer (SSL) technology and digital certificates. Data is protected on privately enclosed servers housed in a high-security facility and requires password user verification.

#### Claims Reporting Options

State WorkComp.NET provides you with a variety of features to help improve efficiencies and reduce administrative costs. Automated communications with trading partners to process FROI/SROI files and send detailed acknowledgments back is a critical feature.

State and Industry standard edits are applied to incoming data and system-defined responses are automatically created. The state can import trading partner combined files into their claims and data systems and view claims and acknowledgment details in State WorkComp.NET.

The International Association of Industrial Accident Boards and Commissions (IAIABC) Release 3 format for trading partner claims reporting is the standard supported.

### Medical Reporting Options

Our robust medical functionality allows state medical bill processing using the IAIABC ANSI X 12 837. The service supports the 997 (functional acknowledgment processing) receipt and creation as well as the 824 (detailed acknowledgment) creation in response to the medical bill filing. You can easily import the trading partner combined medical bill file using the Ingenix proprietary medical bill format into existing applications. In addition, an easy-to-use graphic interface displays medical bills and allows users to view acknowledgment information online via State WorkComp.NET.

### State EDI Consulting

Our consulting services utilize our deep knowledge gained through years of EDI industry participation and development efforts, and our extensive training expertise can assist states in:

- gathering business and technical requirements
- training staff and trading partners
- simplifying EDI Implementation Guide creation
- avoiding common EDI pitfalls
- streamlining the beta testing, testing, and implementation processes

Our consulting services, combined with our State WorkComp.NET solution, enable state jurisdictions to quickly implement a solution where industry expertise and state-of-the-art proven technology work together to obtain best in class results.

## Key Features

State WorkComp.NET offers some of the industry's most extensive mandatory, conditional, and sequencing edits, providing you with excellent data quality rates. This service features:

- IAIABC and state-required edits captured in a table-driven format for quick and timely updates
- Creation of 997 and Detailed Acknowledgment files to Trading Partners in response to processed data
- Creation of all Trading Partner data combined into FROI, SROI, Medical Bill, and Detailed Acknowledgment files to streamline the State import process
- Automated EDI Communications with Trading Partners
- Trading Partner testing, setup, and ongoing EDI technical support
- Optional User Interface allowing direct entry for low volume trading partners
- Consulting Services that combine industry expertise and state requirements to reduce implementation time frames and complications

## Benefits

State WorkComp.NET was developed using advanced technology and tools to create a service that is easy to customize, simple to use, and cost-efficient to implement. In addition, we offer expert customer support. The Ingenix EDI management team has extensive experience in EDI, workers' compensation insurance, and technology fields with a proven track record of more than 30 successful state EDI implementations.

State WorkComp.NET was developed and is maintained by an active member of the IAIABC, directly involved in developing the national EDI standards used to report FROI/SROI and medical bills. As a result, you can rely on our knowledgeable and experienced product development team to provide technical support and keep our products current with states' EDI requirements. We also offer EDI consulting services to assist with your EDI implementation and make your design and implementation easier.

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