

INGENIX®

WorkComp.NET

Executive Summary

WorkComp.NET provides Internet-based reporting of First Reports of Injury (FROI), Subsequent Reports of Injury (SROI), and medical bills for state compliance to help you:

- Lower claims reporting costs
- Decrease manual processing and data entry
- Meet state EDI reporting requirements
- Increase reporting accuracy and efficiency
- Integrate claims and risk management applications

Overview

Increasing regulatory pressure to transition from conventional paper-based claim and payment processing to standardized electronic transactions is spurring leading claim administrators and their vendor partners to evaluate technology solutions that provide compliance and improve operational efficiencies. In an effort to meet emerging regulatory requirements and increase overall the effectiveness and accuracy of claims and medical bill reporting, the workers' compensation industry is transitioning to Electronic Data Exchange (EDI). WorkComp.NET is a web-based application service provider (ASP) solution that eliminates the need to install and maintain desktop software and hardware and can support an unlimited number of users. All transactions occur over secure state-of-the-art Internet encrypted file transfer protocol (FTP) technology.

Security

Because security is as critical for our business as it is for yours, we're invested in protecting sensitive workers' compensation data. All transactions are authenticated and encrypted using 128-bit secure socket layer (SSL) technology and digital certificates. Data is protected on privately enclosed servers housed in a high-security facility and requires password user verification.

Claims Reporting Options

WorkComp.NET provides you with a variety of reporting options to help improve efficiencies and reduce administrative costs. Eliminate manual data entry by importing FROI/SROI from your claims management system via the Internet. If necessary, you can also supplement any additional information via data entry. You can import and process the International Association of Industrial Accident Boards and Commissions (IAIABC) Release 1, 2, and 3 formats or use generic XML for claims reporting for all claims regardless of state reporting requirements. Delivery-only services are also available to meet your claims reporting needs.

Medical Reporting Options

Our robust medical functionality allows payer-to-state medical bill processing using the Florida proprietary flat file, as well as IAIABC ANSI X 12 837 in Texas and California. The tool supports ASP model partial or full integration in addition to 997 (functional acknowledgment processing) and 824 (detailed acknowledgements)

receipt and creation. You can easily import the Ingenix proprietary medical bill format to existing applications to create a single format that includes all data requirements for supported states. In addition, an easy-to-use graphic interface displays mandatory, conditional, and optional edits and allows users to view acknowledgment information for correction via WorkComp.NET.

Acknowledgment (ACK) Processing

Our flexible solution provides you with a range of processing options; choose any one or a combination to meet your specific business needs. View WorkComp.NET and state ACKs online and then correct any errors within WorkComp.NET, or receive WorkComp.NET and state ACKs in a data file for integration and error correction within your claims management and bill review systems.

Key Features

WorkComp.NET offers some of the industry's most extensive mandatory, conditional, and sequencing edits, providing you with excellent data quality rates. This tool features:

- **Online edits for the IAIABC edits, state-specific mandatory and conditional edits, and WorkComp.NET extended edits that add more than 600 additional edits to traditional EDI processes**
- **Employer and claim administrator lookups**
- **Email notification regarding file import status and acknowledgement file receipt**
- **Drop-down tables to complete fields such as Part of Body, Cause of Injury, and Nature of Injury**
- **IAIABC and state-required edits captured in a table-driven format for quick and timely updates**
- **Quick, online notification of reporting status and the state's acknowledgement**
- **Automated report triggers option: send us your claims data and we will create the proper transaction, apply the necessary edits, and send the transaction in the correct sequence without user intervention**
- **Extensive search and sort capabilities**
- **Ability to translate your data from any IAIABC format to comply with the various national standards for state reporting**
- **Easy-to-navigate user interface**
- **Easy-to-navigate error correction process**
- **Automatic field population for commonly recurring information specific to your company**

Benefits

WorkComp.NET was developed using advanced technology and tools to create a product that is easy to learn, simple to use, and cost-efficient to implement. In addition, we offer expert customer support. The Ingenix EDI management team has extensive experience in EDI, workers' compensation insurance, and technology fields with a proven track record of more than 30 successful state EDI implementations. WorkComp.NET was developed and is maintained by an active member of the IAIABC, directly involved in developing the national EDI standards used to report FROI/SROI and medical bills. As a result, you can rely on our knowledgeable and experienced product development team to provide technical support and keep our products current with states' EDI requirements. We also provide additional services such as training, assistance with trading partner documents, business analysis, testing, and consulting services.

Ingenix | Intelligence for Health Care | www.ingenix.com

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