



Transaction Director: Application

Executive Summary

Building standard electronic data interchange (EDI) transactions is already difficult. Achieving clean, compliant transactions is another challenge altogether. We answer that challenge with Ingenix Transaction Director—our powerful EDI transaction management solution. Here's how:

- By improving autoadjudication rates through claims accuracy
- By reducing processing, intermediary, and connection costs
- By increasing process and data visibility to drive continual quality improvement

Overview

Once you have worked out the technicalities of connection with any trading partner, the most important elements of successful EDI are data quality, speed and reliability of processing, and minimal human intervention. Good data quality means you have clean, compliant inbound claims that successfully enter your adjudication system. Good data quality reduces the need for costly, manual intervention, expedites responses and inquiries, and ultimately saves you money and keeps your customers happy.

Quality Improvement

Working with unparalleled processing speed and accuracy, Ingenix Transaction Director manages your data stream from submitters into your adjudication system and back again. Inbound and outbound transactions are validated against HIPAA standards, more than 70 code sets, and any database you choose.

Reduced Cost

At every step in the process, increased efficiencies deliver significant cost savings. Data content can be automatically remediated. Duplicates can be identified and properly routed on a claim-by-claim basis without disrupting the entire workflow. All of your transactions can be monitored at the individual unit level (e.g., claims or remits, etc.) with problematic units immediately routed anywhere within your organization when automated remediation is not possible.

Meaningful Analytics and Reporting

Every data element in the production stream can be monitored, tracked, and reconciled to eliminate the infamous "black hole." Practical and usable submitter reporting enables continued quality improvement in your trading partner's system. Management reporting monitors system performance and provides extensive, customized analytics for effective decision making. Real-time access to data enhances customer support and minimizes call time.

Key Features

It is now possible to deliver comprehensive quality control of your data stream, along with the analytics and reporting necessary to help you and your submitters continually improve. Flexible in functionality and flexible in delivery, Ingenix Transaction Director provides you with a variety of functional capabilities, depending upon your specific business needs and requirements.

- Total user control of the front-end environment
- Unparalleled processing speed and accuracy
- User-defined rules, policies, and customized edits
- Claim-by-claim, rules-based routing
- HIPAA validation to all 7 WEDI types
- Validation against 70+ relevant code sets
- Data content validation against any required database
- Member-matching, provider selection
- Automated data content remediation
- Duplicate transactions identification and routing
- Detailed submitter reporting for quality improvement
- Tracking and reconciliation to eliminate “black holes”
- Extensive, customizable, global-to-granular reporting
- Data analytics for auditing
- Data/system analytics for management decision making
- Real-time data visibility for enhanced customer support

Your Business Needs. Your Solution.

Ingenix Transaction Director is a bright beginning to the next generation of health information exchange. From expanding functionality to ever-increasing levels of insight and control over your data, it will maximize your ROI on standardized EDI transactions with your trading partners.

If you would prefer the complete control of managing the entire process from your own data center, Ingenix can provide you with a powerful and comprehensive EDI toolset to make that a reality, through either a server-based or ASP model. If you would prefer to completely outsource the process to your specifications, we can arrange that as well.

Ingenix offers a full complement of solutions and services aimed at driving efficiency and cost savings for your business. Whether you want to send claim payments and remittance information electronically or need help designing and implementing a more customized EDI system, we have the technology and expertise to help you reach your EDI destination.

Ingenix | Intelligence for Health Care | www.ingenix.com

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