



Transaction Portals: Testing Services

Executive Summary

Testing one trading partner is easy. Testing hundreds or thousands is a much bigger challenge. Ingenix provides a private labeled, or co-branded testing portal for your submitter community that can provide a very efficient and cost-effective means to ensure that your submitters are capable of sending transactions compliant with the latest versions of the standards, and with your own business requirements.

- Pre-qualify provider submitters to save implementation costs
- Build validation to your specifications, your companion documents
- Build positive provider-relations

Overview

The time and money you spend in having to test each and every trading partner prior to bringing them into production can mount up quickly. If you merely take them in without pre-production testing and qualification, you may set yourself up for even greater expense if their transactions fail at the front end or during adjudication, thus requiring extensive, and otherwise unnecessary, individual manual intervention.

Pre-qualify to save

When you have Ingenix set up its Testing Service exclusively for your submitter community, you will know that you are doing all you can to ensure that your submitters provide you with clean and compliant transactions when they go into production. Even trading partners that have been working with you for some time can benefit from scheduled, regular testing as their systems are upgraded, or as new and revised standards are released. You will save yourself and your trading partners a lot of pain.

Test to your standards

Your business needs dictate your requirements. Our testing portal allows you to automate the testing of submitter transactions against your companion docs and your business edits, along with the HIPAA standards for all transactions and over 70 different code sets relevant to the standard transactions. When your submitters have passed this scrutiny they are ready to submit virtually trouble-free transactions directly to you.

Build positive provider relations

You can make the portal access available to your providers and submitters at no cost to them, via a private-labeled or co-branded website. The easy, browser-based interface makes testing a very simple process and the easily understood reporting your providers receive will make it much easier to effect changes in their own transaction creation process.

Insight into your provider capabilities

Built within the Claredi Certification environment, our testing portal provides unparalleled testing and validation capabilities from the industry pioneer in transaction validation. The automated reporting you receive will give you unique insight into the progress your providers are making toward creating transactions that not only live up to HIPAA standards, but also meet the very specific requirements of your own EDI environment. You set the bar and you decide when they are ready for full production.

Key Features

We provide a turn-key submitter testing solution that gives you complete control over the transaction quality of your trading partners, saving them time and money as well.

- Provide the portal to your submitters at no cost to them
- Enable your trading partners to test all standard transactions
- Testing and validation against all HIPAA Implementation Guides to all recommended levels for total insight
- Testing and validation against your own companion documents and specific business requirements
- Enable your submitters to regularly test capabilities as the standards are revised or their systems change
- Detail your provider's transaction capabilities before taking them into production
- Set your own level of expectations for compliance and content quality based in your own business needs
- Save yourself and your submitters time and money through pre-qualification

Our testing portal is only one part of the industry's most complete suite of health information exchange solutions. Give us a call today and one of our payer solutions consultants will be happy to assist you in developing the exact system that will meet your real needs.

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