

# INGENIX<sup>®</sup>

## Hospital Bill Audit Services

### Key Features

- Identify auditable claims based on established parameters
- Validate billing accuracy and identify net overpayments
- Detailed review by experienced professionals
- Recover overpayments and deliver comprehensive results reporting

### Summary

**Ingenix Hospital Bill Audits uncover costly errors that result in overpayments of inpatient hospital claims. Discrepancies can be as high as 20% of audited paid claims.**

Ingenix Hospital Bill Audit Services help health plans reduce costly inpatient hospital billing errors by revealing duplicate charges for a single service or item, charges for services never performed, and incorrectly calculated room or pharmacy charges. This thorough post-payment review process identifies auditable claims then verifies that billed services were ordered by the physician, rendered to the patient, and charged at appropriate rates. Discrepancies are identified and overpayments are recovered for the health plan.

#### Identify Auditable Claims

Ingenix imports and reviews paid claims data from the health plan, using detection software tools technology to identify appropriate claims for auditing. Standard inpatient hospital bill audit criteria includes claims paid on a percentage of billed charges basis and those bills exceeding \$25,000.

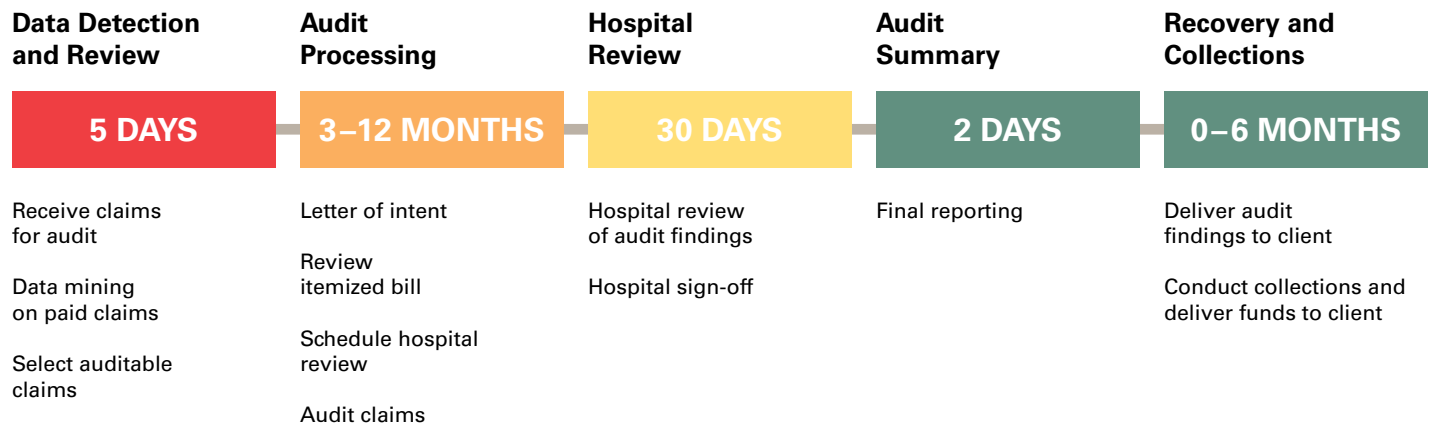
#### Validate Coding and Billing Accuracy

To initiate the process, Ingenix sends a letter of intent to audit and requests an itemized bill. Ingenix conducts an initial documentation review and identify potential discrepancies to investigate at the facility. A formal audit is scheduled and an Ingenix auditor conducts a comprehensive investigation. Physician orders, patient medical records, reimbursement contracts, hospital chargemasters, and itemized bills are reviewed to validate coding and billing accuracy. Discrepancies are documented and reviewed with hospital staff and Ingenix secures hospital sign off.

#### Detailed Review by Experienced Professionals

Claims reviews are conducted by over 200 trained field auditors including experienced nurses and CPT<sup>®</sup> coding professionals. Ingenix auditors develop strong working relationships with facility auditors and other personnel, enabling quick access to necessary information. Ingenix is a member of the National Association of Hospital Auditors and has relationships with more than 3500 facilities nationwide.

## Hospital Bill Audit Cycle



### Recover Overpayments and Report Results

Ingenix keeps clients informed through each stage of the auditing process. Monthly activity reports communicate status of all audit cases and recovery efforts. Monthly performance reports detail projected and actual recovery results, turnaround metrics, and discrepancy and collection rates.

**Ingenix Hospital Bill Audit Services deliver significant results by helping clients recover claims overpayments. Contact your Ingenix account executive for a demonstration of this service and the benefits that it can deliver for you.**

**Ingenix | Intelligence for Health Care | [www.ingenix.com](http://www.ingenix.com)**

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