

CONTROL YOUR ERRANT CLAIMS AND DirectConnect™ WITH ONE UNIVERSAL PORTAL

Reverse the trend of jumping through a multitude of disjointed payer processes to resolve errant claims by leveraging DirectConnect via INTELLIJET to create a single, electronic channel for resolution with all of your major payers.



PROACTIVELY IDENTIFY & RESOLVE ERRANT CLAIMS AS THEY OCCUR

Daily load-refresh of data proactively identifies all potential problem claims (including patient refunds, balance transfers, financial adjustments and refunds) through transactional-level analysis of your inventory via INTELLIJET

LEVERAGE PAYER RECIPROCITY WITH UNDERPAYMENT & DENIAL RESOLUTION

Review at the 'transactional/payment-level' rather than the traditional 'account/insurance registration-level' to identify underpayments and denials by payer/by account

AVOID "DOUBLE DIPS" AND RETURNED CHECKS

Single channel for resolution with payer allows you more control to issue cash refunds versus having the payer post a retraction. Payer's acknowledgement of "cash" refund for resolution allows you to avoid the frustration of "double dips" and returned checks

ELIMINATE PHONE CALLS, FAXES & LETTERS – CAPITATE DUPLICATE EFFORTS

Universal portal creates an electronic, "single source of truth" with automated workflow, as well as time and date stamping of all activities by all users (payer and provider staff inclusive), and reduces administrative expense

EASY TO IMPLEMENT

INTELLIJET is an online application - there is no software to install, and little or no resources required of your Information Technology department

SIMPLIFY & CONTROL YOUR RESOLUTION PROCESSES

INTELLIJET 
Business fueled by intelligence™

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